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February 6, 2006

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BY HAND DELIVERY

Federal Communications Commission Office of Secretary

Ms. Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street, SW Washington, DC 20554

Re:

EB Docket No. 06-36 / EB-06-TC-060: Certification of CPNI Filing

February 3, 2006

Dear Ms. Dortch:

NuVox, Inc., through counsel, respectfully submits the enclosed Customer Proprietary Network Information Certification for filing in EB Docket No. 06-36 and EB-06-TC-060. If you have any questions regarding this filing, please contact the undersigned at (202) 887-1234.

> Sincerely, gnnifes Kashatus

Jennifer M. Kashatus

Enclosure

cc: Byron McCoy, Telecommunications Consumers Division, Enforcement Bureau, FCC

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Customer Proprietary Network Information Certification

Federal Communications Commission
Office of Secretary

Paul A. Pitts, Executive Vice President, Operations, Planning & Engineering, David K. Hudson, Senior Vice President-Sales, and J. Pendleton Gaines, Vice President, Marketing, each of NuVox, Inc. have firsthand knowledge of the procedures that NuVox, Inc. has implemented for its operating subsidiaries (collectively "NuVox Communications") to comply with the Federal Communications Commission's rules pertaining to safeguarding customer proprietary network information ("CPNI"). We certify that NuVox, Inc. has established procedures that are adequate to comply with the Commission's CPNI rules set forth in section 64.2001 et seq. We relied on Attachment A in making this certification.

Paul. A. Pitts

Executive Vice President

Operations, Planning & Engineering

Pendleton Gaines

Vice President, Marketing

Date

Date

David K. Hudson

Senior Vice President-Sales

2/3/66 Date

Customer Proprietary Network Information Certification Attachment A

NuVox has established policies and procedures to satisfy compliance with the Federal Communications Commission's ("FCC") rules pertaining to customer proprietary network information ("CPNI") set forth in sections 64.2001 – 64.2009. This attachment summarizes the steps that NuVox has taken implement its CPNI policy.

- NuVox trains its personnel in the permissible uses of CPNI.
 - NuVox conducts employee training sessions in the permissible use of CPNI.
 - > All employees are required to review NuVox's CPNI policy and to acknowledge receipt and review thereof.
 - ➤ In accordance with the terms of NuVox's outside Dealer and Agent agreements, all outside Dealers and Agents are required to review NuVox's CPNI policy and to acknowledge receipt and review thereof.
 - NuVox has an express disciplinary process in place for violation of the company's CPNI policy.
- NuVox makes available on its website (www.nuvox.com) a policy statement about its use of CPNI.
- It is NuVox's policy to use CPNI for the following purposes:
 - > Where required by law under lawfully issued subpoena;
 - > To protect its property rights;
 - To bill and provide services; and
 - > To market additional services to customers that are within the same categories of service to which the customer already subscribes.
- NuVox Service Delivery uses a designated script for all incoming calls. In accordance with this script, all customers are asked whether the representative may access the customer's call records at the beginning of the call.
- NuVox does not share CPNI with non-affiliated third parties.
- NuVox's direct marketing campaigns do not use CPNI to market products and services to which customers do not already subscribe.
- NuVox has implemented a system to track the status of a customer's CPNI approval.
- NuVox has scheduled its 2006 opt-out notification letter to be sent to all customers in the February billing statements, and NuVox understands its obligation to send the next opt-out notification letter with the February 2008 billing statement, in accordance with FCC guidelines. NuVox's system will flag the accounts of customers that have opted-out.
- NuVox has established a supervisory review process regarding carrier compliance with the FCC's CPNI rules.